



## **NNR GLOBAL LOGISTICS USA INC. WEBSITE PRIVACY POLICY**

NNR Global Logistics USA Inc. (“Company,” “we,” or “our”) is committed to protecting your privacy and developing technology that gives you a powerful and safe online experience. This Privacy Policy (“Policy”) describes the types of information we may collect from you or that you may provide the Company in the course of engaging with the NNR Global Logistics website (“Website”), except as otherwise described herein, and our practices and policies for collecting, using, maintaining, protecting, and disclosing that information.

Please read this Policy carefully to understand our policies and practices. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using this Website, you agree to this Policy.

### **Collection of your Personal Information**

The Company collects personally identifiable information, such as your e-mail address, name, home or work address or telephone number.

There is also information about your computer hardware and software that is automatically collected by the Company. This information can include: your IP address, browser type, domain names, access times and referring Website addresses. We use this information for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the NNR Global Logistics Web site.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Company public message boards, this information may be collected and used by others. Note: The Company does not read any of your private online communications.

The Company encourages you to review the privacy statements of websites you choose to link to from this Website so that you can understand how those sites collect, use and share your information. NNR Global Logistics is not responsible for the privacy statements or other content on websites outside of this Website.

### **Use of your Personal Information**

The Company collects and uses your personal information to operate the NNR Global Logistics Website and deliver the services you have requested. The Company also uses your personally identifiable information to inform you of other products or services available from NNR Global Logistics and its affiliates. We may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

The Company does not sell, rent or lease its customer lists to third parties. The Company may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, the Company may share data with



trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to the Company, and they are required to maintain the confidentiality of your information.

The Company does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

The Company keeps track of the Websites and pages our customers visit within NNR Global Logistics, in order to determine what NNR Global Logistics services are the most popular. This data may be used to deliver customized content and advertising within NNR Global Logistics to customers whose behavior indicates that they are interested in a particular subject area.

NNR Global Logistics Websites will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on NNR Global Logistics or the site; (b) protect and defend the rights or property of NNR Global Logistics; and, (c) act under exigent circumstances to protect the personal safety of users of NNR Global Logistics, or the public.

### **Use of Cookies**

The NNR Global Logistics Website uses “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a Web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize NNR Global Logistics pages, or register with NNR Global Logistics site or services, a cookie helps NNR Global Logistics to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same NNR Global Logistics Website, the information you previously provided can be retrieved, so you can easily use the NNR Global Logistics features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the NNR Global Logistics services or Websites you visit.

### **Children Under the Age of 13**

Our Website is not intended for children under 13 years of age. No one under age 13 may provide any information to or on the Website. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Website or on or through any of its features/register on the Website, make any purchases through the Website, use any of the interactive or public comment features of this Website or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or username you



may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information.

**Your California Privacy Rights**

This section (“CCPA Section”) of the Policy supplements the Policy but pertains to the California Consumer Privacy Act, and any amendments thereto (“CCPA”). This CCPA Section applies solely to individuals who are residents of the State of California (“consumers” or “you”) as required under the CCPA. This CCPA Section describes our policies and practices regarding the collection, use, and disclosure of personal information we collect about you, including personal information we obtain when you access or use the Website, or through other channels including but not limited to visiting one of our locations, phone and email conversations, attending our events, in-person interactions, interactions on our websites and other third party websites such as social media sites, viewing our emails, or through our authorized services providers.

Any terms defined within the CCPA have the same meaning when utilized within this CCPA Section. All other terms shall have the meaning set forth in this Policy or Website Terms of Use, as applicable. The other provisions of the Policy continue to apply except as modified in this CCPA Section.

**Information We Collect**

We collect information that identifies, relates to, describes, references, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer, household (“personal information”).

We may have collected the following categories of personal information from consumers within the last twelve (12) months. Under the CCPA, personal information *does not* include certain categories of personal information, including without limitation: (i) publicly available information from government records; (ii) deidentified or aggregated consumer information; (iii) personal information that is collected, processed, sold, or disclosed pursuant to the federal Gramm-Leach-Bliley Act (Public Law 106-102), and implementing regulations, the California Financial Information Privacy Act (Division 1.4 (commencing with Section 4050) of the Financial Code), or protected health information that is collected, processed, sold, or disclosed pursuant to the federal Health Insurance Portability and Accountability Act, and implementing regulations.

Category	Examples	Collected
<b>A. Identifiers.</b>	A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver’s license number, passport number, or other similar identifiers.	YES
<b>B. Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)).</b>	A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories.	YES



<b>C. Protected classification characteristics under California or federal law.</b>	Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information).	YES
<b>D. Commercial information.</b>	Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.	YES
<b>E. Biometric information.</b>	Genetic, physiological, behavioral, and biological characteristics or activity patterns used to extract a template or other identifier or identifying information, such as fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke, gait, or other physical patterns, and sleep, health, or exercise data.	YES
<b>F. Internet or other similar network activity.</b>	Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement.	YES
<b>G. Geolocation data.</b>	Physical location or movements.	YES
<b>H. Sensory data.</b>	Audio, electronic, visual, thermal, olfactory, or similar information.	YES
<b>I. Professional or employment-related information.</b>	Current or past job history or performance evaluations.	YES
<b>J. Non-public education information (per the Family Educational Rights and Privacy Act (20 U.S.C. Section 1232g, 34 C.F.R. Part 99)).</b>	Education records directly related to a student maintained by an educational institution or party acting on its behalf, such as grades, transcripts, class lists, student schedules, student identification codes, student financial information, or student disciplinary records.	YES
<b>K. Inferences drawn from other personal information.</b>	Profile reflecting a person's preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.	YES
<b>L. Sensitive personal information</b>	Sensitive information means a consumer's social security, driver's license, state identification card, or passport number; account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; precise geolocation; racial or ethnic origin, religious or philosophical beliefs, or union membership; the contents of a consumer's mail, email, and text messages unless the	YES



	business is the intended recipient of the communication; genetic data; the processing of biometric information for the purpose of uniquely identifying a consumer; personal information collected and analyzed concerning a consumer's health; and personal information collected and analyzed concerning a consumer's sex life or sexual orientation	
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We retain your personal information for as long as necessary to provide you products and services, process your application for employment, maintain our business relationship and in accordance with the Company's data retention schedule, unless we have or deidentified or deleted your personal information in response to a request to delete. We may retain your personal information for longer if it is necessary to comply with our legal obligations or reporting obligations, resolve disputes, maintain an employment relationship, collect fees, or as permitted or required by applicable law. We may also retain your personal information in a deidentified or aggregated form so that it can no longer be associated with you. To determine the appropriate retention period for your personal information, we consider various factors such as the amount, nature, and sensitivity of your information; the potential risk of unauthorized access, use or disclosure; the purposes for which we process your personal information; applicable legal requirements.

### **Use of Personal Information**

We may collect or use the personal information for one or more of the following purposes:

- To fulfill or meet the reason you provided the information. For example, if you share your name and contact information to ask a question about our services, we will use that personal information to respond to your inquiry. If you provide your personal information to purchase a service, we will use that information to process your payment and facilitate delivery.
- To contact you and/or provide you with email alerts and other notices concerning our products, services, events, or news that may be of interest to you. For example, we may send you announcements, surveys, and newsletters using any communications preferences you have expressed. We may provide these communications via email, postal mail, online advertising, social media, telephone, text message (including SMS and MMS), push notifications, in-app messaging, and other means. Of course, if at any time you no longer wish to receive such communications, you have the option of unsubscribing from our mailing list for that communication.
- To provide, support, personalize, and develop our Website, products, and services.
- To create, maintain, customize, and secure your account with us.
- To process your requests, transactions, and payments and prevent transactional fraud.
- To provide you with support and to respond to your inquiries, including to investigate and address your concerns and monitor and improve our responses.
- To personalize your Website experience and to deliver content and service offerings relevant to your interests, including targeted offers and ads through our Website, third-party sites, and via email.
- To help maintain the safety, security, and integrity of our Website, services, databases and other technology assets, and business.
- For testing, research, analysis, and product development, including to develop and improve our Website, products, and services.



- To respond to law enforcement requests and as required by applicable law, court order, or governmental regulations.
- As described to you when collecting your personal information or as otherwise set forth in the CCPA.
- To manage our recruiting efforts and employment and workforce relationships. These activities include, for example, sourcing and processing employment applications, onboarding employees and contingent workers, and carrying out a range of employment activities relating to the employment relationship, such as compensation, benefits, promotion, discipline, termination, and certain post termination activities.
- As necessary or appropriate to protect the rights, property, security, and safety of us, our employees, our consumers, our information systems, and the public.
- To evaluate or conduct a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our Website users/consumers is among the assets transferred.

We will not collect additional categories of personal information or use the personal information we collected for materially different, unrelated, or incompatible purposes without providing you notice.

#### Sources of Personal Information We Collect

- **You.** We may collect personal information that you provide during your interactions with us, such as through our Website, by email, or when you communicate with our professionals online, by phone, at one of our locations, or through social media. We may also collect information when you attend an event, or participate in a program we sponsor. We collect information when you are an applicant for employment with us and employed by us. We also collect information through certain online tracking tools, such as browser cookies, flash cookies, and web beacons, as well as through our advertising activities.
- **Related Entities and Affiliates.** We may collect information about you from our related parties and affiliates, including joint ventures (if any).
- **Social media and related services.**
- **Service providers and contractors.** When you obtain products and services from us, we may collect your personal information from service provider and contractors who collected information about you that is needed to provide those products and services.
- **News outlets, social media, surveys, and certain third parties.** In the course of performing our services or marketing activities, we or third parties on our behalf may conduct research and other activities resulting in the collection of personal information about you.
- **Information Collected Automatically.** As you navigate through and interact with our Website, we may compile statistical information concerning your usage of the Website through analytics services, such as those provided by Google Analytics. To do so, we may collect certain information about your equipment, browsing actions and patterns, including:
  - Details of your visits to our Website, such as traffic data, location data, logs and other communication data and the resources that you access and use on the Website
  - Information about your computer and internet connection, including your IP address, operating system, and browser type.
  - Information about the type of device you are using, mobile ad identifiers, the time and length of your visit, and the website that referred you to our Website.



- Information about your preferences to make your use of the Website more productive, via the use of cookies. For more information on cookies, please see our [Cookie Policy](#). While all of this information can be associated with the IP address your computer had while you visited the Website, it will not be associated with you as an individual or with any other information you may submit through the Website or that we may store about you for any other purposes. We may use this information to generate aggregate statistics about visitors to our Website. Please check your web browser if you want to learn what information your browser sends or how to change your settings.

### **Disclosures of Personal Information for a Business Purpose**

We do not sell or share your personal information to third parties. We also do not use or disclose your sensitive personal information for purposes that, with limited exceptions, are not necessary in order to provide our products and services and are reasonably expected by an average consumer requesting those goods and services. We also do not have actual knowledge that we have sold personal information of minors under age 16.

We may, however, disclose your personal information with services providers and contractors who help us provide the products and services, such as, payment processing, marketing and advertising, email, text and other communications, applications, business support, and website, software, platform, cloud, data storage and other technical services.

We may also disclose your personal information if necessary to: (1) comply with federal, state, or local laws; (2) comply with a civil, criminal, or regulatory inquiry, investigation, subpoena, or summons by federal, state, or local authorities; (3) cooperate with law enforcement agencies concerning conduct or activity that we reasonably and in good faith believe may violate federal, state, or local laws; or (4) exercise or defend legal claims.

Lastly, we may transfer to a third party personal information as part of a merger, acquisition, bankruptcy, or other transaction in which the third party assumes control or acquires all or part of the assets of our business.

Of the categories of PI noted above, during the past 12 months, we disclosed the following:

<b>Categories of Personal Information</b>	<b>Categories of Third Parties to Whom Disclosed &amp; Purposes for Disclosure</b>
Address and other identifiers Protected status – such as citizenship, ethnic background, gender, or other similar identifiers Financial information – such as bank account details, credit	Third parties as directed by you. We may disclose your personal information to the third parties to whom you direct. Our business partners. For example, we might disclose your personal information to one of our business partners for purposes of collaborating on providing services to you, or to invite you to an event we are organizing. These business partners should also have their own privacy statements that set out the manner in which they will collect, use, and disclose personal



<p>history, income details or other similar identifiers Education or professional information, including veteran status or other similar identifiers Sensitive Personal Information</p>	<p>information. Where applicable, we encourage you to review each such business partner’s privacy statement before signing on with them. Governmental entities, legal service providers. We may disclose your personal information in order to comply with the law and in the course of providing our products and services. We may also disclose information if a government agency or investigatory body submits a request. Successors to all or portions of our business. If all or part of our business is sold, we may disclose personal information in preparation for or as part of that transaction.</p>
<p>Internet or other electronic network activity – such as browsing history, search history, a consumer’s interaction with an internet website, application, or advertisement Geolocation data Audio, electronic, visual, thermal, olfactory, or similar information.</p>	<p>Third parties as directed by you. We may disclose your personal information to third parties to whom you direct.  Third parties that perform services on our behalf. For example, we may disclose information to certain service providers, including marketing companies, professional service providers, debt collectors, information technology providers, payroll and benefits managers, and data storage companies. We might also authorize our service providers to collect personal information on our behalf. Governmental entities, legal service providers. We may disclose personal information in order to comply with the law and in the course of providing our products and services. We may also disclose information if a government agency or investigatory body submits a request. Successors to all or portions of our business. If all or part of our business is sold, we may disclose personal information in preparation for or as part of that transaction.</p>
<p>Biometric Information Inferences drawn from personal information – such as individual profiles, preferences, characteristics, behaviors or other similar identifiers</p>	<p>Third parties as directed by you. We may disclose your personal information to those third parties to whom you direct.  Third parties that perform services on our behalf. For example, we may disclose information to certain service providers, including marketing companies, professional service providers, debt collectors, information technology providers, payroll and benefits managers, and data storage companies. We might also authorize our service providers to collect personal information on our behalf.</p>

**Your Rights and Choices**

The CCPA provides consumers (California residents) with specific rights regarding their personal information. This section describes your CCPA rights and explains how to exercise those rights.





**Right to Know.** You have the right to request that we disclose certain information to you about our collection and use of your personal information over the past 12 months. Once we receive and confirm your verifiable consumer request, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting that personal information.
- The categories of third parties with whom we disclose that personal information.
- The categories of personal information we sold or disclosed for a business purpose,
- The specific pieces of personal information we collected about you (also called a data portability request).

Upon receipt of a verifiable consumer request (see below), and as required by the CCPA, we will provide a response to such requests. Any disclosures we provide will only cover the 12-month period preceding the receipt of your verifiable consumer request. With respect to personal information collected on and after January 1, 2022, and to the extent expressly required by applicable regulation, you may request that such disclosures cover a period beyond the 12 months referenced above, provided doing so would not require a disproportionate effort by us.

**Right to Delete.** You have the right to request that we delete any of your personal information that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your verifiable consumer request, we will delete (and direct our service providers and contractors, as applicable, to delete) your personal information from our records, unless an exception applies.

We may deny your deletion request if retaining the information is necessary for us or our service provider(s) to:

- Complete the transaction for which the personal information was collected, provide a good or service requested by you, or reasonably anticipated by you within the context of our ongoing business relationship with you, or otherwise perform a contract between the Company and you.
- Help to ensure security and integrity to the extent the use of the consumer's personal information is reasonably necessary and proportionate for those purposes.
- Debug to identify and repair errors that impair existing intended functionality.
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law.
- Comply with the California Electronic Communications Privacy Act pursuant to Chapter 3.6 (commencing with Section 1546) of Title 12 of Part 2 of the Penal Code.
- Engage in public or peer-reviewed scientific, historical, or statistical research that confirms or adheres to all other applicable ethics and privacy laws, when the Company's deletion of the information is likely to render impossible or seriously impair the ability to complete such research, if you have provided informed consent.
- To enable solely internal uses that are reasonably aligned with your expectations based on your relationship with the Company and compatible with the context in which the consumer provided the information.
- Comply with a legal obligation.
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.



**Right to correct.** You have the right to request that the Company correct any inaccurate personal information we maintain about you, taking into account the nature of that information and purpose for processing it. Upon receipt of a verifiable consumer request (see below), and as required by the CCPA, we will provide a response to such requests.

**Exercising the Rights to Know, Delete, and Correct.** To exercise the know, correction, and deletion rights described above, please submit a verifiable consumer request to us by either:

- Toll-free number: 1-888-663-9875
- Emailing us at [NNRHR@nnrusa.com](mailto:NNRHR@nnrusa.com)

Only you, or someone legally authorized to act on your behalf, may make a verifiable consumer request related to your personal information. You may also make a verifiable consumer request on behalf of your minor child.

You may only make a verifiable consumer request for access or data portability twice within a 12-month period. We will verify your identity before responding to your request.

- Provide sufficient information that allows us to reasonably verify you are the person about whom we collect personal information or an authorized representative.
- Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you.

Making a verifiable consumer request does not require you to create an account with us. However, we do consider requests made through your password-protected account sufficiently verified when the request relates to the personal information associated with that specific account.

We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

**Response Time and Format.** We endeavor to respond to a verifiable consumer request within forty-five (45) days of its receipt. If we require more time (up to 90 days), we will inform you of the reason and extension period in writing.

If you have an account with us, we will deliver our written response to that account. If you do not have an account with us, we will deliver our written response by mail or electronically, at your option.

Any disclosures we provide will only cover the 12-month period preceding the verifiable consumer request's receipt, except as provided above or as required under the CCPA. The response we provide will also explain the reasons we cannot comply with a request, if applicable. For data portability requests, we will select a format to provide your personal information that is readily usable and should allow you to transmit the information from one entity to another entity without hindrance. Data portability request format will be determined upon request.



We do not charge a fee to process or respond to your verifiable consumer request unless it is excessive, repetitive, or manifestly unfounded.

**Authorized Agent.** You may authorize a natural person or a business (the Agent) to act on your behalf with respect to the rights under this CCPA Section. When you submit a Request to Know, Correct, or Delete, the Agent must provide proof that you gave the Agent signed permission to submit the request, and you either must (i) verify you own identity with the business or (ii) directly confirm with us that you provide permission to the Agent. However, these steps are not required when you have provided the authorized agent with power of attorney pursuant to Probate Code sections 4000 to 4465. We reserve the right to deny requests from persons or businesses claiming to be authorized agents that do not submit sufficient proof of their authorization.

**Nondiscrimination.** We will not discriminate against you for exercising any of your CCPA rights. The right to nondiscrimination also includes an employee's, applicant's, or independent contractor's right not to be retaliated against for the exercise of their CCPA rights.

California Civil Code Section § 1798.83 permits users of our Website that are California residents to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes. To make such a request, please send an email to [NNRHR@nnrusa.com](mailto:NNRHR@nnrusa.com) or write us at: NNR Global USA Inc., Two Pierce Place, Suite 1800, Itasca, IL 60143. After taking reasonable steps to verify the authenticity of your request, we will provide the requested information within a reasonable period of time.

### **Changes to this Statement**

The Company will occasionally update this Statement of Privacy to reflect company and customer feedback. The Company encourages you to periodically review this Statement to be informed of how the Company is protecting your information.

### **Contact Information**

The Company welcomes your comments regarding this Statement of Privacy. If you believe that the Company has not adhered to this Statement, please contact the Company at [Administrator@nnrusa.com](mailto:Administrator@nnrusa.com). We will use commercially reasonable efforts to promptly determine and remedy the problem.